

# UPMC Italy

is issuing a call for applications for the following fixed-term position:

## 1 Quality Specialist (Ref. QS RM/19 TD)

UPMC (University of Pittsburgh Medical Center) is a world-renowned health and research enterprise headquartered in Pittsburgh, Pennsylvania. A \$20 billion company with over 87,000 employees, UPMC is inventing new models of patient-centered, cost-effective, accountable care. With over 1,000 employees working (in its facilities or by means of its partners) in Campania, Lazio, Sicily, and Tuscany, UPMC Italy (the Italian division of UPMC) is a leader in patient care, biomedical research, telemedicine, IT development and consulting services in areas related to medicine and research. UPMC Italy's clinical and scientific activity mainly focuses on transplantation and oncology, and also in other specialties: from emergency medicine to neurosurgery, from preventive medicine to cardiac surgery.

The Quality Specialist assists the Director, Quality & Patient Safety in the management of UPMC Italy centers' quality programs and in the Joint Commission International (JCI) accreditation program. In the daily activity, he/she conducts quality improvement projects together with work teams, and manages corporate policy and procedure manuals and quality indicators. He/she manages improvement plans and noncompliance in UPMC Italy centers.

### The ideal candidate possesses:

- University Degree, preferably in Economics or Humanities.
- Knowledge of quality management models (JCI or ISO)
- Excellent knowledge of English.
- Excellent knowledge of information technology tools, especially Excel.
- Previous working experience in the area of quality.
- Experience with JCI accreditation.
- Knowledge of statistical analysis tools (e.g.: PSCXL, minitab, etc.).
- Internal or external auditor certification.
- Lean Six Sigma certification.

**Complete the profile:** Proactivity, reliability, stress management, problem solving, and teamwork skills in a dynamic and fast-evolving environment are also instrumental to the role.

Workplace: **Rome**.

UPMC Italy reserves any and wider sole right of discretion in assessing the candidates and the eligibility of the applications.

Only applicants who are not excluded under the provisions articulated in Legislative decree 165/2001, Art. 53, para. 16-ter, and subsequent modifications and amendments, can participate in this selection (General Rules Governing the Work of Public Administrations - <http://www.upmcitaly.it/en/note-espliative-allart-53-comma-16-ter-d-lgs-nr-1652001/>).

After reading the privacy statement and authorizing the processing of their personal data (Legislative decree 196/2003), applicants of either sex (Law 903/77) are requested to fill out the on-line application form, indicating the reference code, available at <http://selezioni.upmcitaly.it/?lang=en>. When filling out the on-line application form, candidates will be requested to attach their CV.

All communications from UPMC Italy will be e-mailed to the address stated by the candidate upon submitting his/her application.

The deadline to submit applications is **August 10, 2019**.

Only applications submitted on-line (<http://selezioni.upmcitaly.it/?lang=en>) with an attached CV will be taken into consideration.

Personal data included in the CVs will be processed by UPMC Italy in its role of data controller, for selections for this or other similar positions. Applicants are requested to not include sensitive data (e.g., on health status), unless strictly necessary. Detailed information also with reference to data storage times and rights recognized under EU Regulation 2016/679, are available at <http://www.upmcitaly.it/en/> in the "Work with Us" section.